

Video Transcript for "Team Georgia is Responsive: I'M ON IT!"

(from www.GeorgiaCustomerService.com)

Georgia Dome:

"I'm Aundre Goode with the Georgia Dome Building Services and I'm on it!"

Georgia Building Authority:

"Here at the Georgia Building Authority we use our GBA internet all the time. It is great information especially for executive assistants. You have instantaneous information. We can click on anything for immediate response to staff phone numbers, other agency's phone numbers, the weather, Capitol menus, prevention tips, just about anything you need is at the click of a mouse. Here at GBA we're on it and we're ready to share it with Capitol Hill.

Georgia World Congress Center:

"My name is Daisy Garnett and I'm a receptionist at the Georgia World Congress Center and I'm on it!"

Division of Child Support Services:

"At DCSS we love helping people and we're on it! One call, that's all."

Georgia Forestry Commission:

"What tips do you have for responsive service?"

"Here in the Forestry Commission, we always try to be very prompt and thorough. We give prompt and thorough responses to our landowners. Our landowners are our customers and so we always try to return phone calls or emails within a 24-hour period, be enthusiastic about what our landowners are interested in and always be courteous and professional above all."

Department of Transportation:

"What's one thing you love about your job?"

"What I love is seeing the response from people when they ask questions and get answers. We're real responsive to their needs and, you know, just being accommodating to the general public who pays our salaries."

Team: "Here at DOT, we're on it!"

Georgia Public Library Service:

"We at the Georgia Public Library Service are a team of:

Reliable

Employees

Sharing

Prompt

On-target

No-nonsense

Straightforward

Information to

Valued

End users.

We are responsive. We are on it!"